



Privacy Collection Statement

AAA Storage is committed to protecting your privacy in accordance with the *Privacy Act 1988 (Cth)* and the Australian Privacy Principles.

We collect personal information from you when you apply for or use our self-storage services. This information may include your name, address, contact details, date of birth, identification documents (e.g. driver's licence or passport), payment details, vehicle registration numbers, and any other information necessary to provide our services and meet our legal obligations.

We collect this information to:

- Process your storage agreement and provide storage services;
- Verify your identity;
- Communicate with you regarding your account;
- Manage billing and payments;
- Maintain the security of our facility, including through the use of CCTV footage;
- Comply with legal and regulatory requirements.

If you do not provide the requested personal information, we may not be able to offer you our storage services.

We may disclose your personal information to:

- Service providers who assist in the operation of our business (e.g. IT support, payment processors, debt collectors);
- Law enforcement or regulatory bodies where required or authorised by law;
- Related entities within our corporate group (if applicable).

Your personal information may be stored securely on physical files and/or electronic systems, some of which may be located overseas. We take reasonable steps to protect your information from misuse, interference, loss, and unauthorised access.

You may request access to or correction of your personal information at any time by contacting us:

AAA Storage
31 Russellton Drive, Alstonville NSW 2477

Phone: 0415 909300

Email: admin@aaastorageonline.com.au

For more information about how we handle your personal information, including how to make a privacy complaint, please refer to our full **Privacy Policy**, available on our website or by request.

AAA STORAGE - 31 Russellton Drive, Alstonville NSW 2477
Facility Manager: 0415 909 300