



Health & Safety Rules

To ensure the safety of all customers, visitors, and staff, AAA Storage requires that the following Health & Safety rules are followed at all times while on our premises.

1. General Site Safety

- All visitors must drive slowly (max 10 km/h) and be alert for pedestrians, especially in loading zones.
- Children must be supervised at all times and are not permitted to play on site.
- No loitering or unauthorised gatherings are permitted.

2. Access & Security

- Only authorised persons may access the storage units. Do not share your access code or keys.
- Keep all exits, access doors, and driveways clear at all times.
- Report any suspicious activity immediately to AAA Storage staff or police.

3. Manual Handling

- Use correct lifting techniques when handling heavy items.
- Use trolleys and equipment provided on-site safely and return them after use.
- If an item is too heavy or awkward, ask for assistance or arrange help.

4. Prohibited Items

The following are strictly **not permitted** inside any unit or on the premises:

- Flammable liquids or gases (e.g. fuel, paint thinners)
- Explosives, firearms or ammunition
- Lithium-ion Batteries
- Hazardous chemicals or toxic substances
- Perishable goods or food that could attract pests
- Living animals or plants
- Illegal goods or stolen property

5. Fire Safety

- Smoking is strictly prohibited on the premises, including inside units.
- Do not tamper with fire extinguishers, smoke detectors or other safety equipment.
- In case of fire, evacuate immediately and notify emergency services (000).

7. Cleanliness & Waste

- Keep your unit and the surrounding area clean and free of rubbish.
- Do not dump unwanted items or leave materials in driveways or corridors.
- Waste must be removed from the premises — no on-site disposal is provided.

AAA Storage reserves the right to revoke access to anyone who fails to comply with these rules. For any questions or to report a safety issue, please contact the office during business hours. Thank you for helping keep our site safe for everyone.